

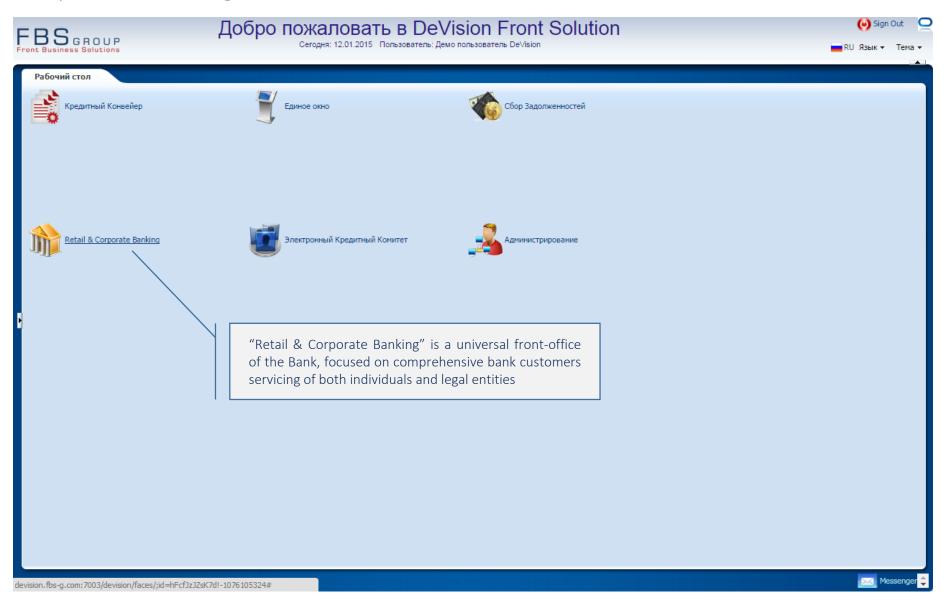
# **«Transactional Front-office»**

Bank's Transactional Front-office, fully automating the comprehensive customer servicing of both individuals and legal entities

Solution Presentation

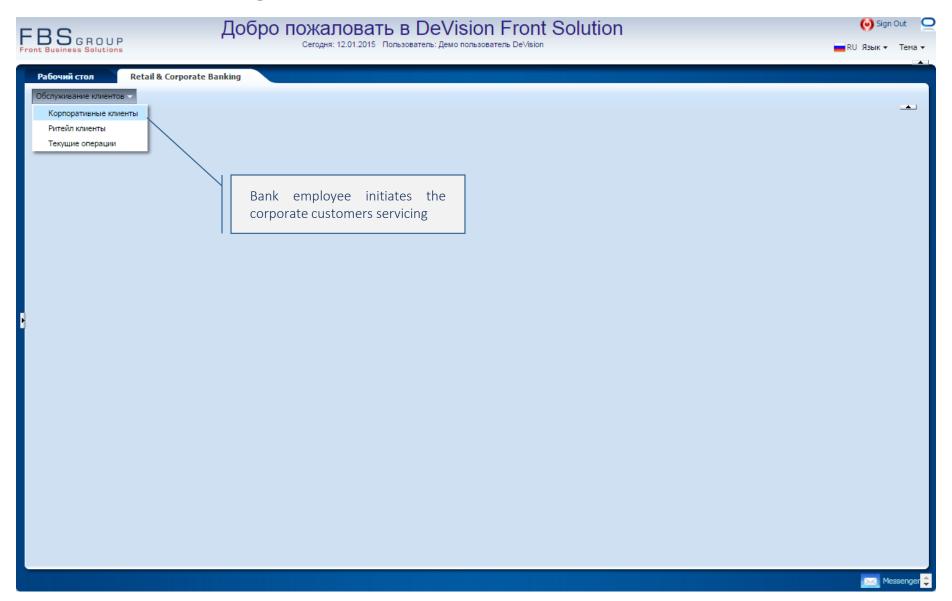


# Retail & Corporate Banking



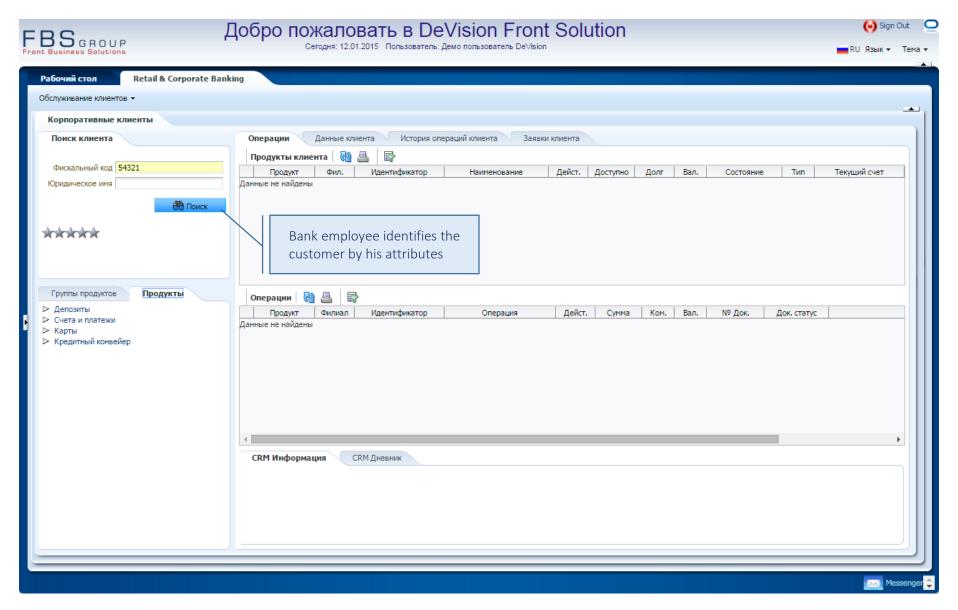


# Corporate customer servicing



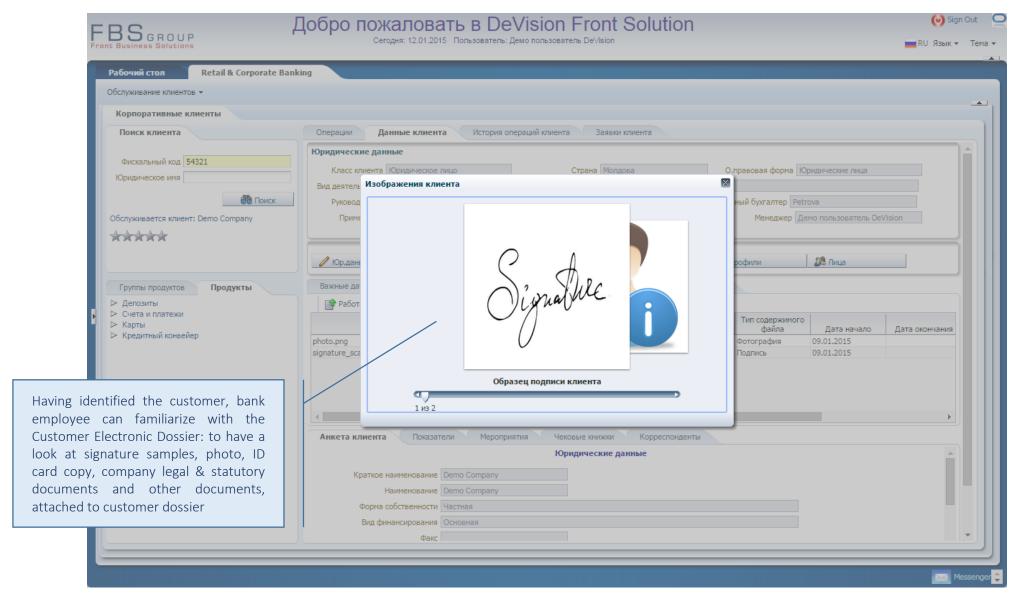


### Customer identification



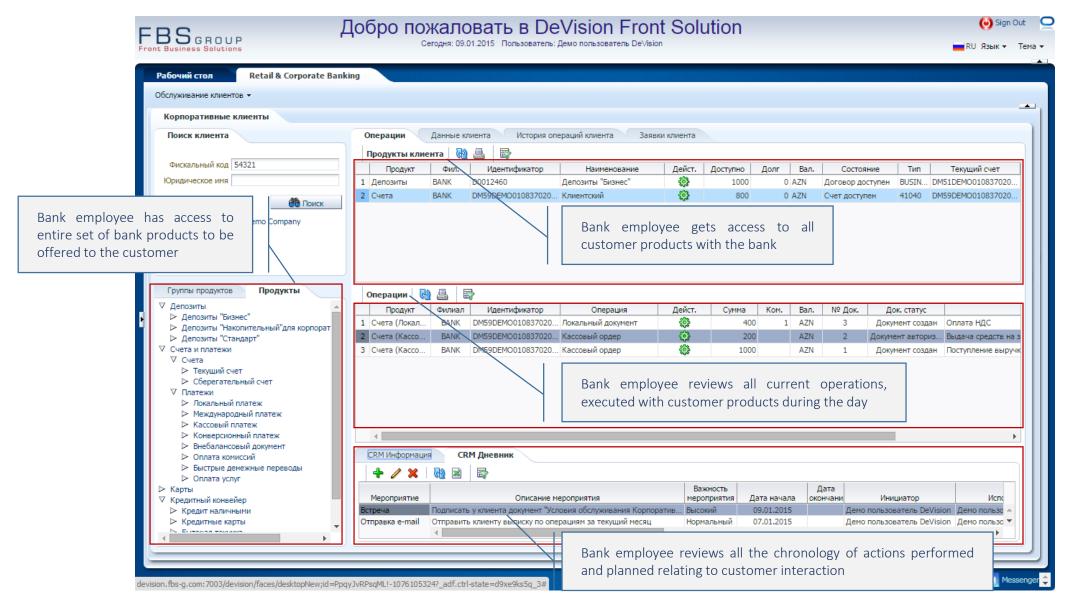


### Familiarization with the Customer Electronic Dossier



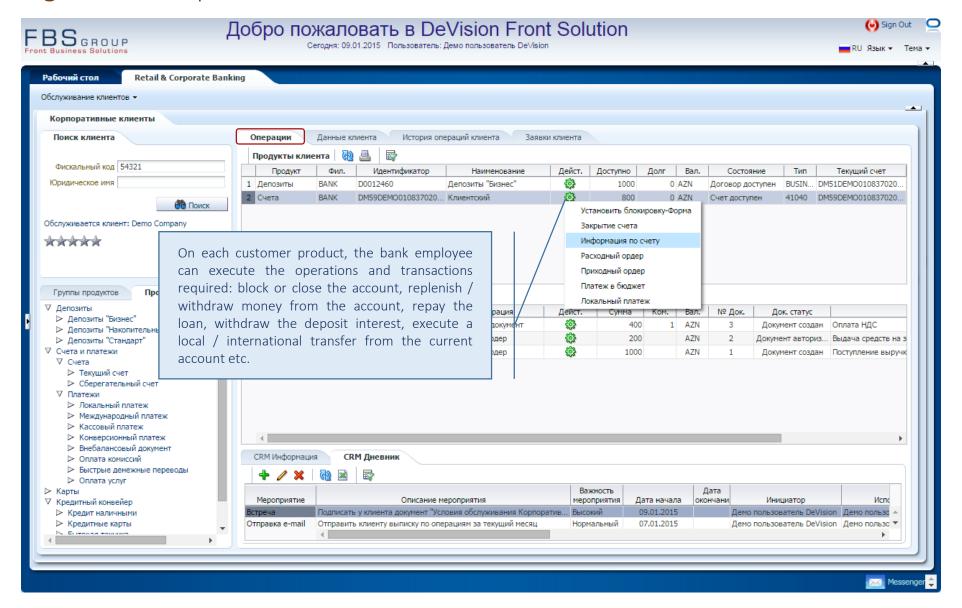


## Single Window for customer servicing



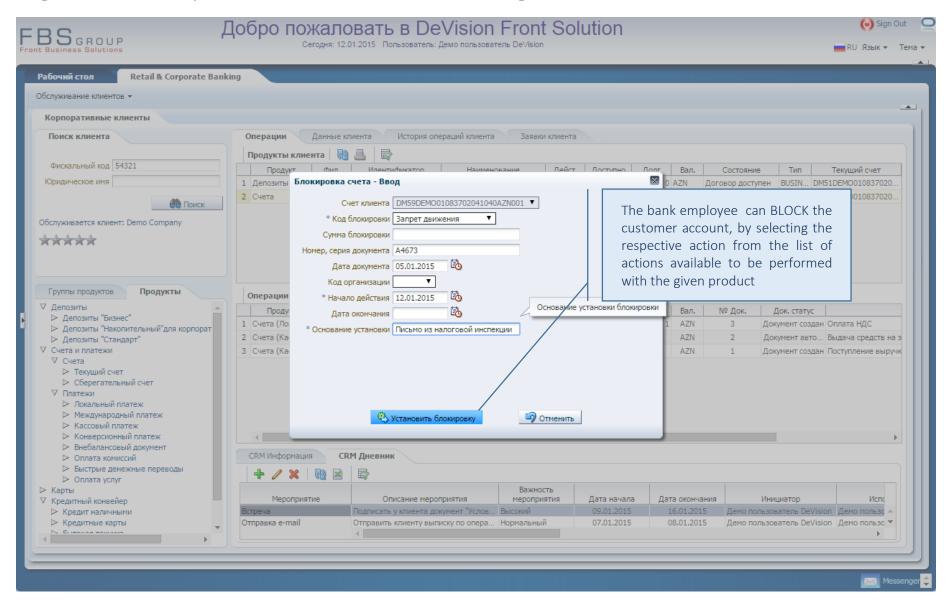


### Performing customer operations



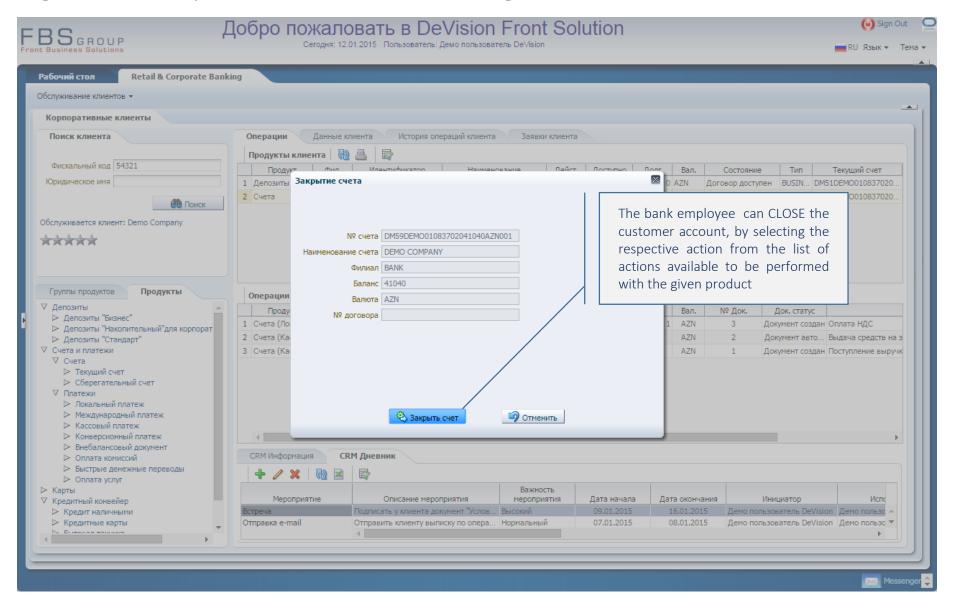


### Performing customer operations – account Blocking



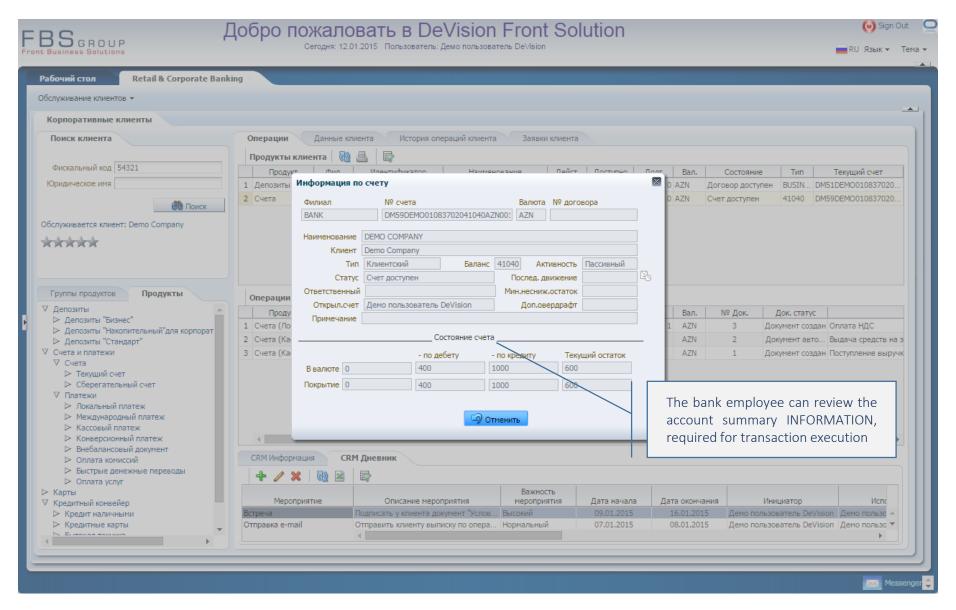


## Performing customer operations – account Closing



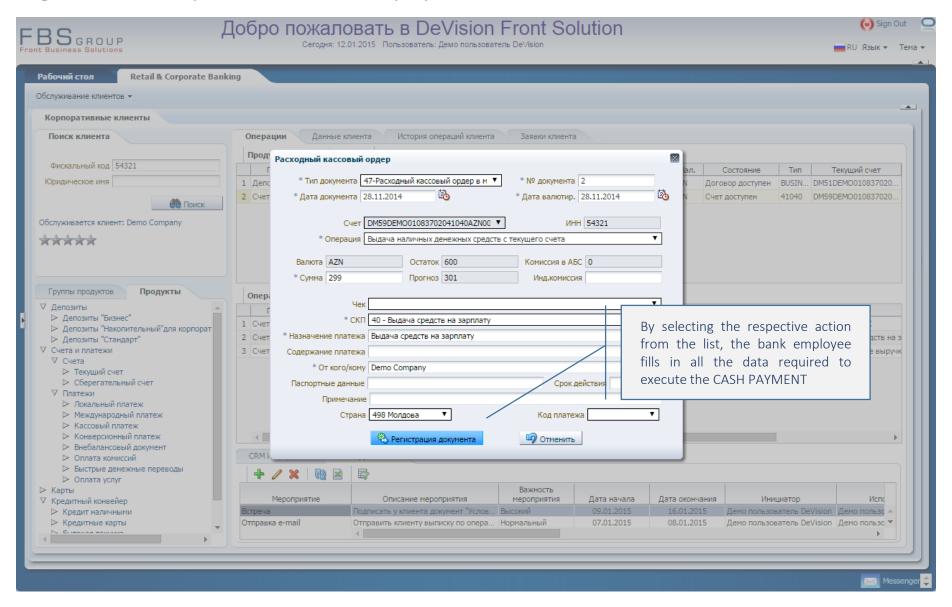


#### Account information



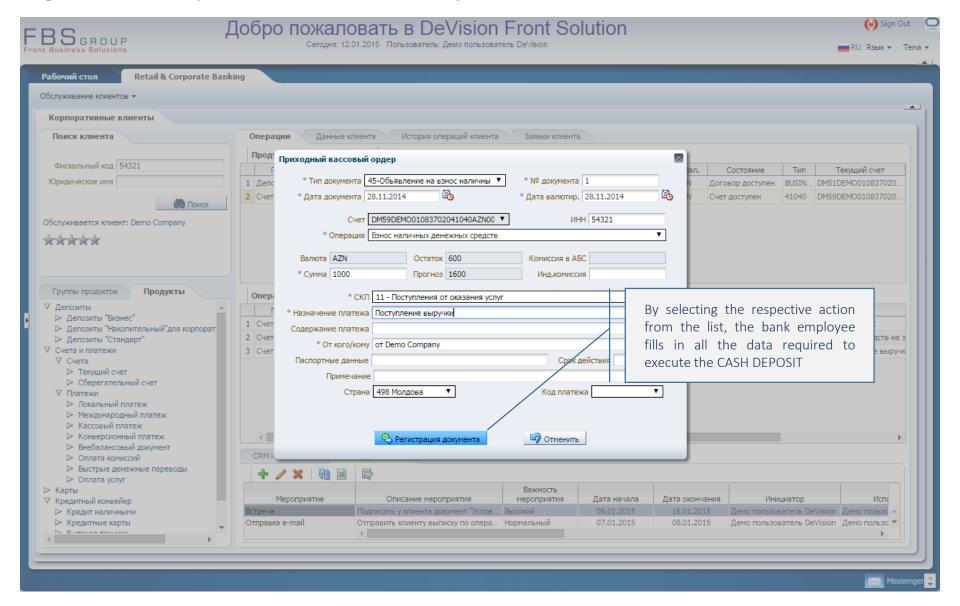


### Performing customer operations – Cash payment order



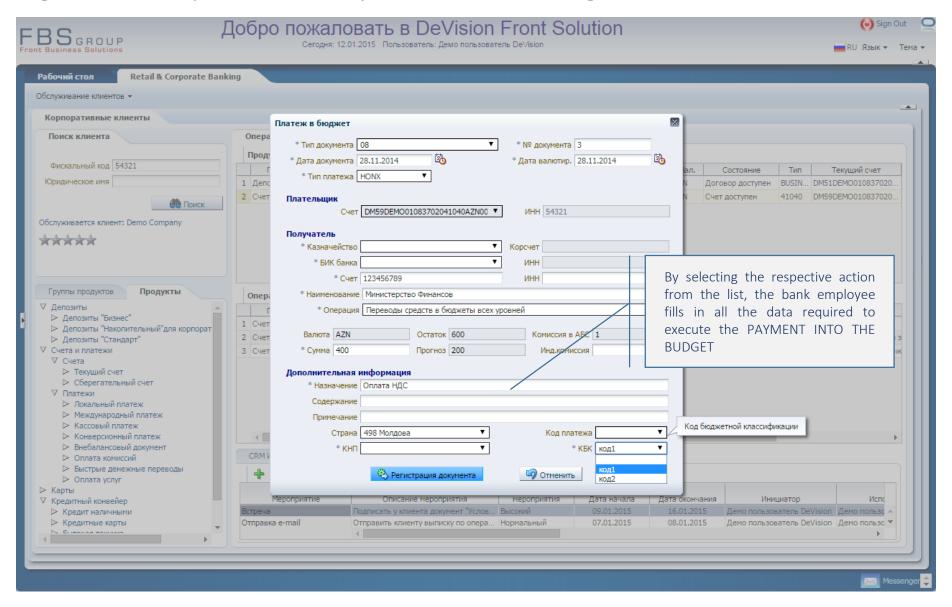


## Performing customer operations – Cash receipt order



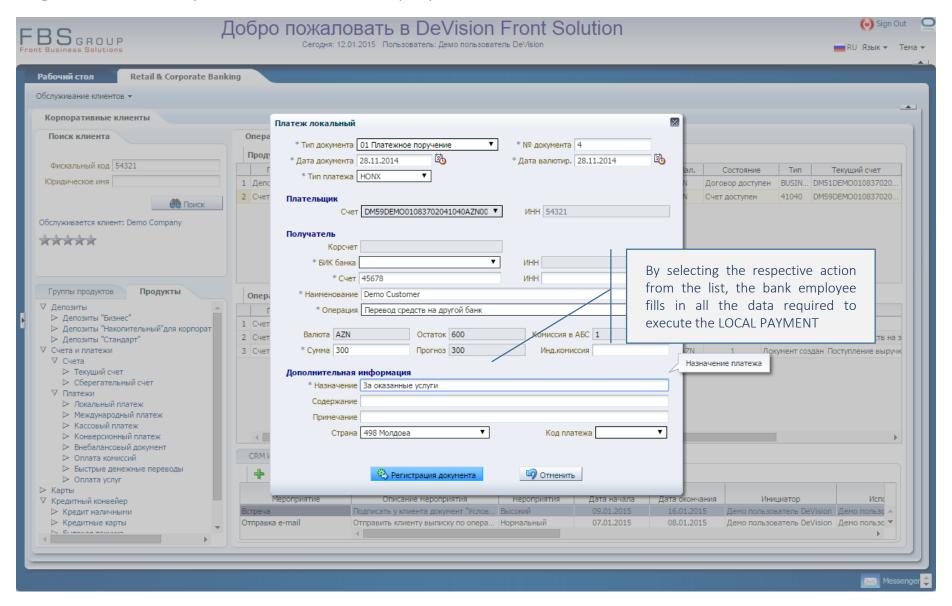


### Performing customer operations – Payment into the budget



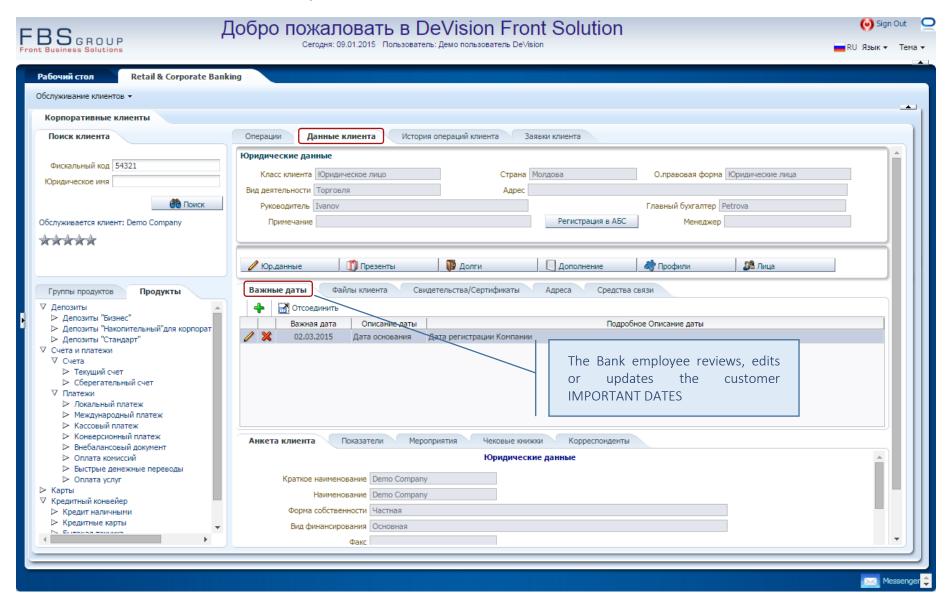


## Performing customer operations – Local payment



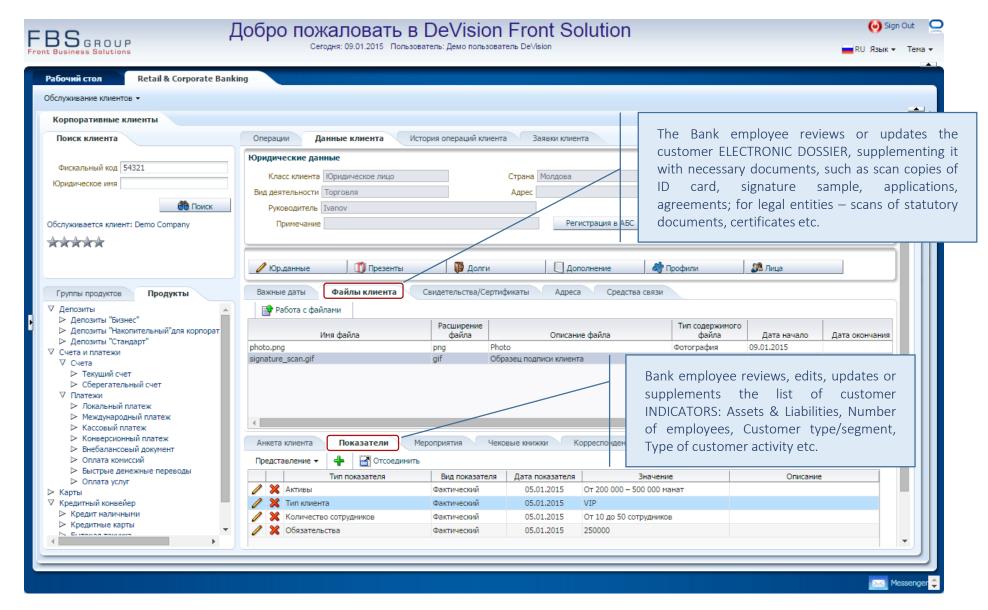


### Customer data actualization – Important dates



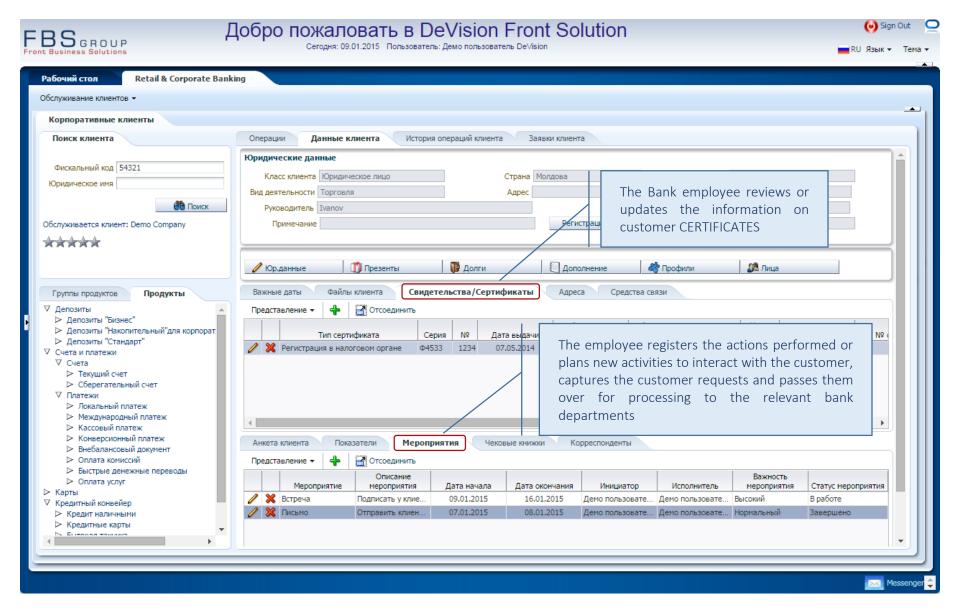


#### Customer data actualization – Electronic dossier & Customer indicators



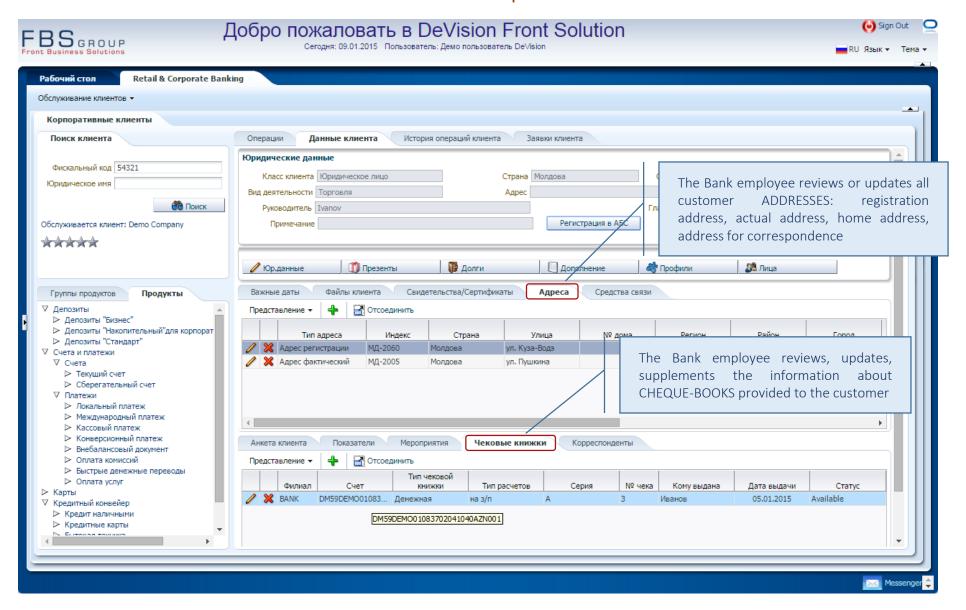


#### Customer data actualization – Certificates & Actions



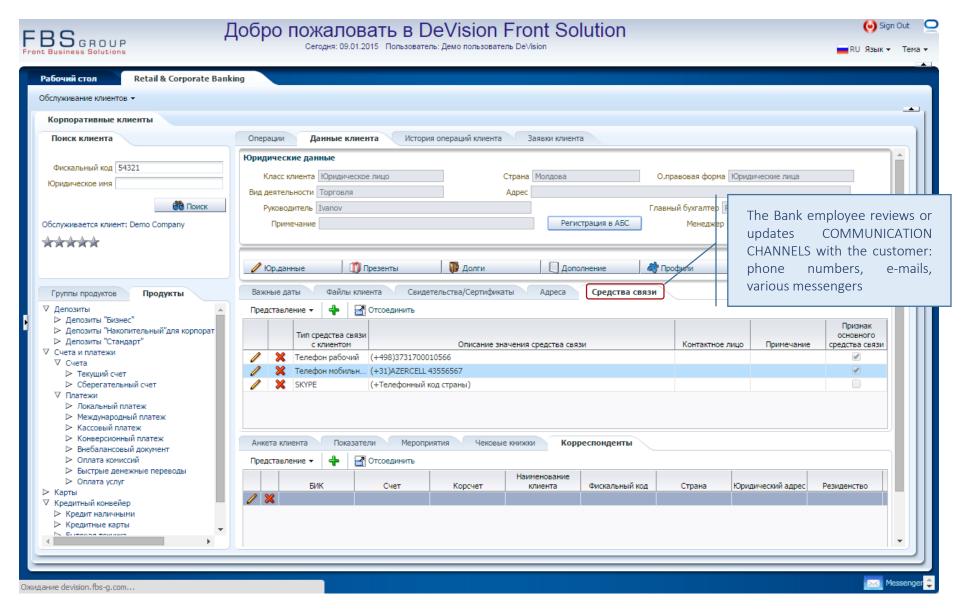


## Customer data actualization – Addresses and Cheque-books



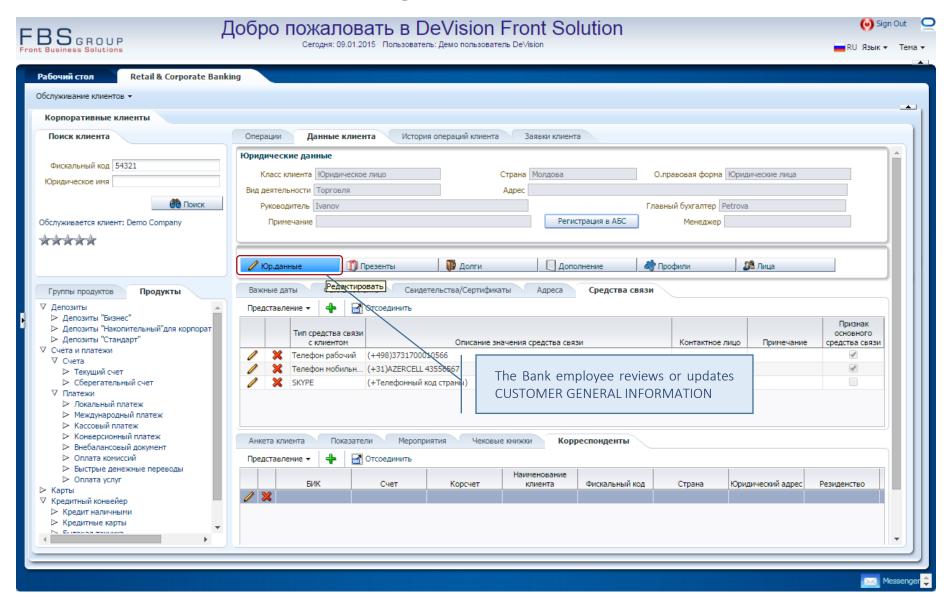


#### Customer data actualization – Communication channels



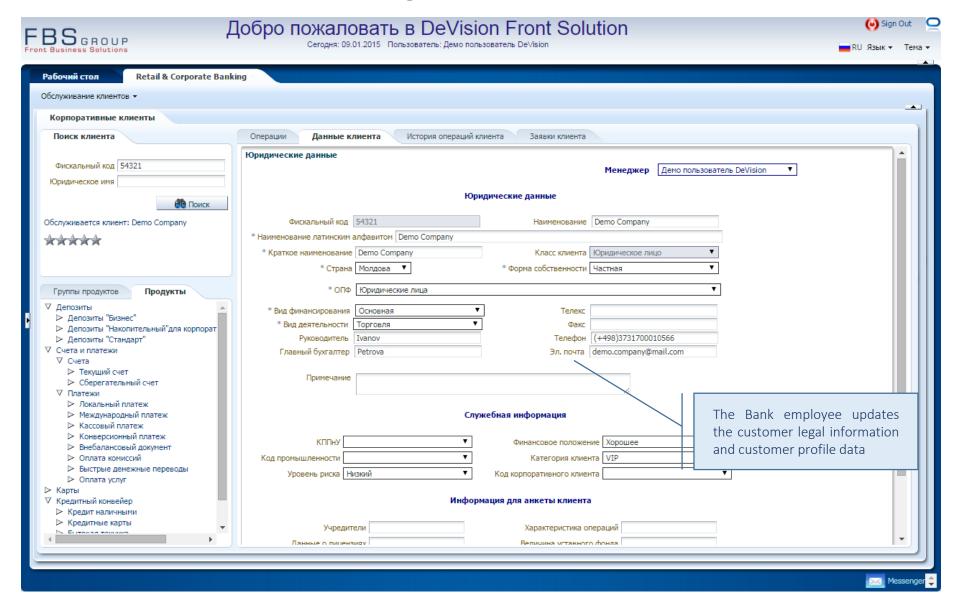


### Customer data actualization – Customer general data



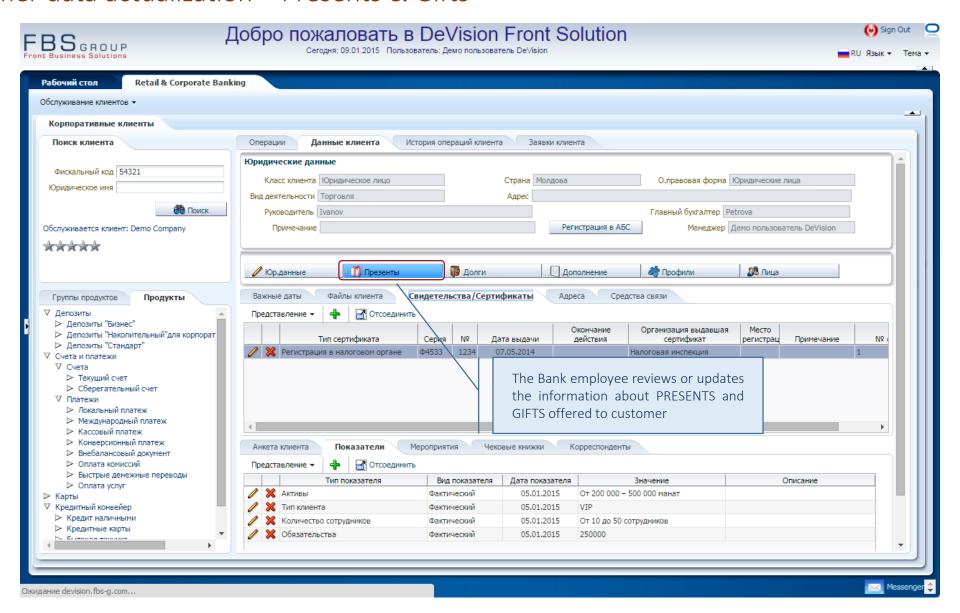


## Customer data actualization – Customer general data



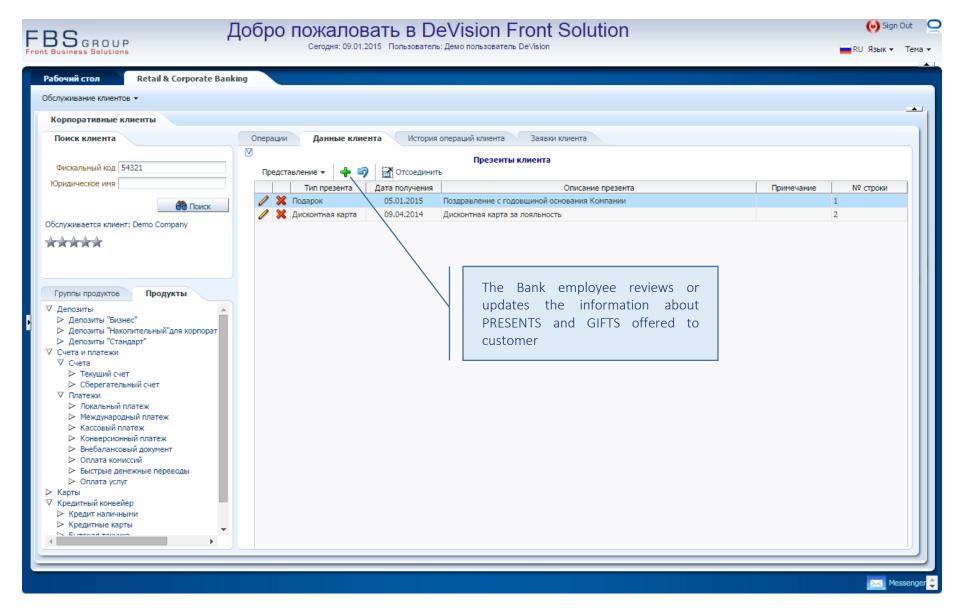


#### Customer data actualization – Presents & Gifts



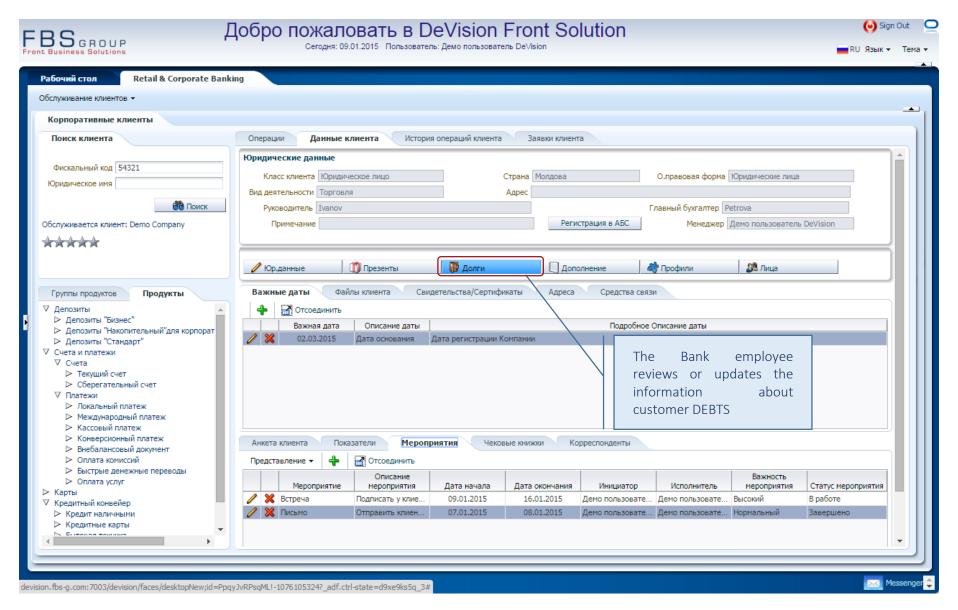


#### Customer data actualization – Presents & Gifts



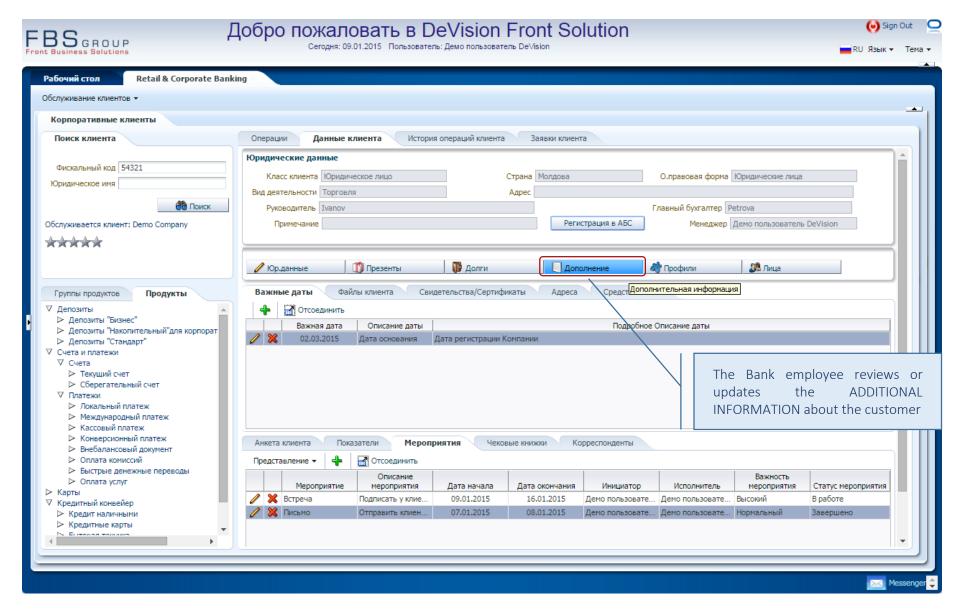


#### Customer data actualization – Debts



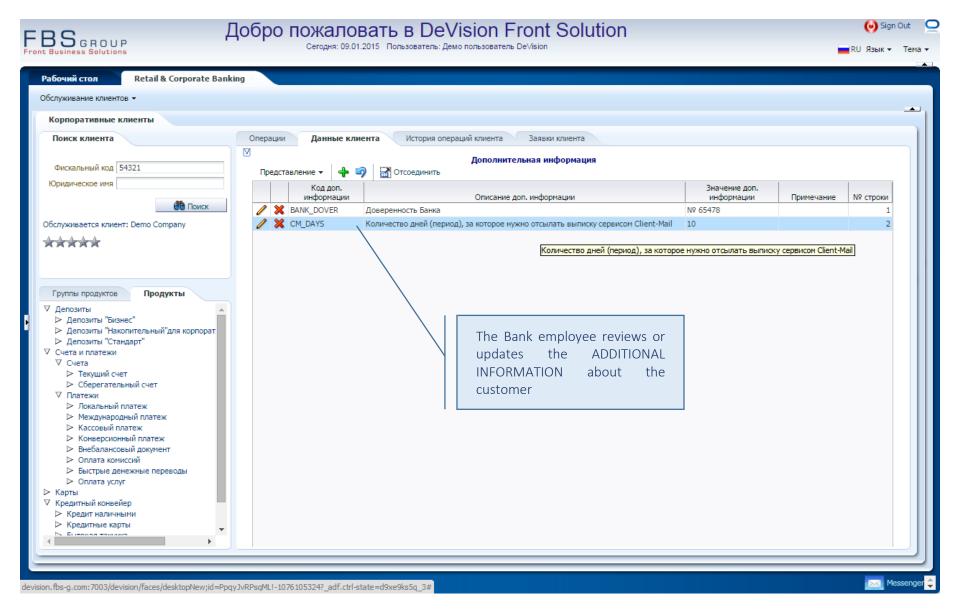


#### Customer data actualization – Additional information



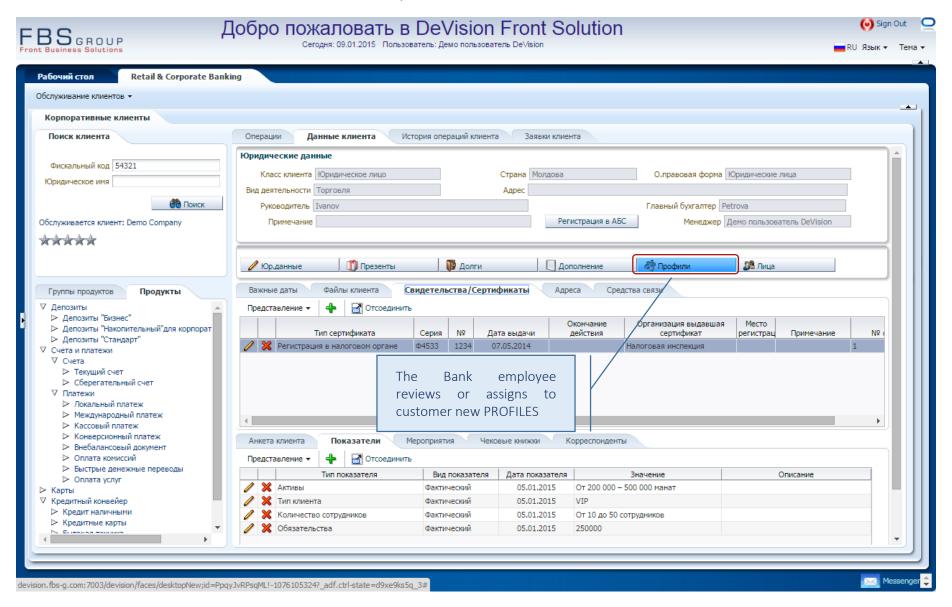


### Customer data actualization – Additional information



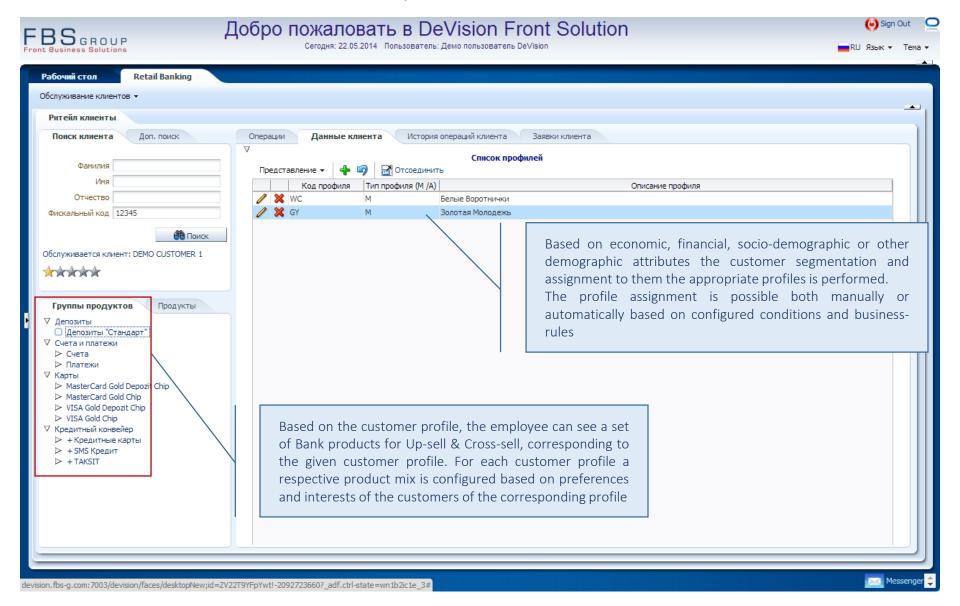


### Customer data actualization – Customer profiles



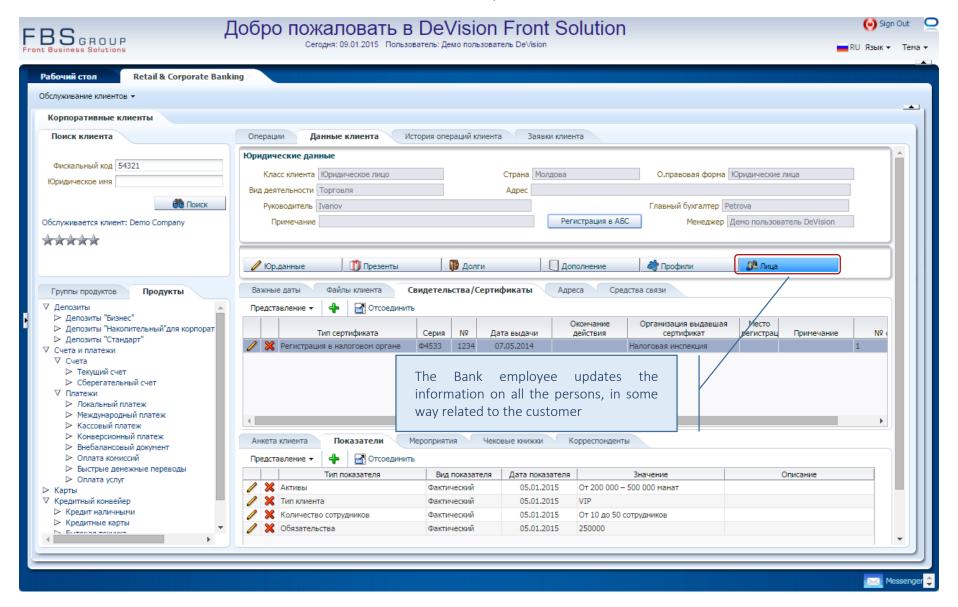


## Customer data actualization – Customer profiles



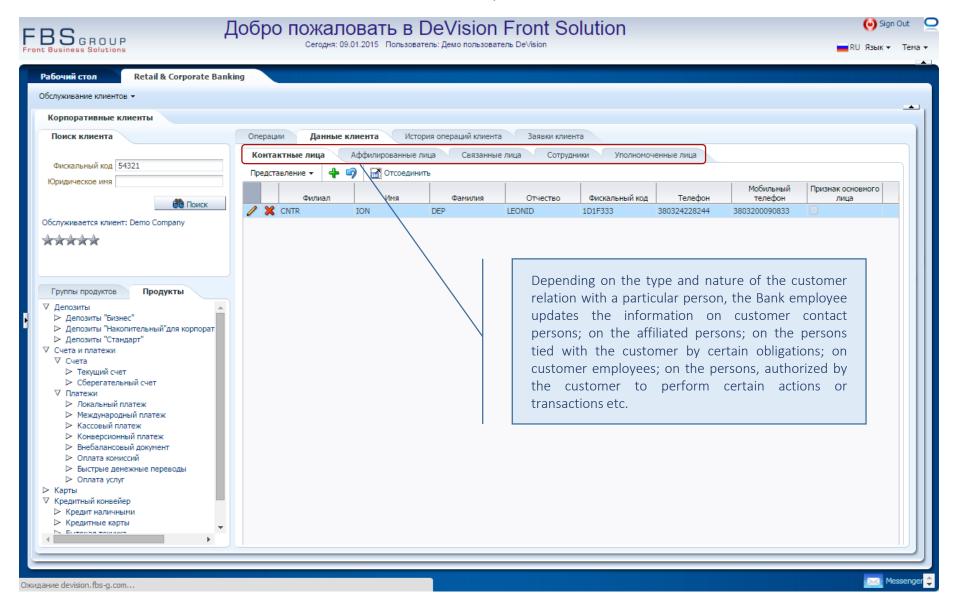


### Customer data actualization – Customer related persons



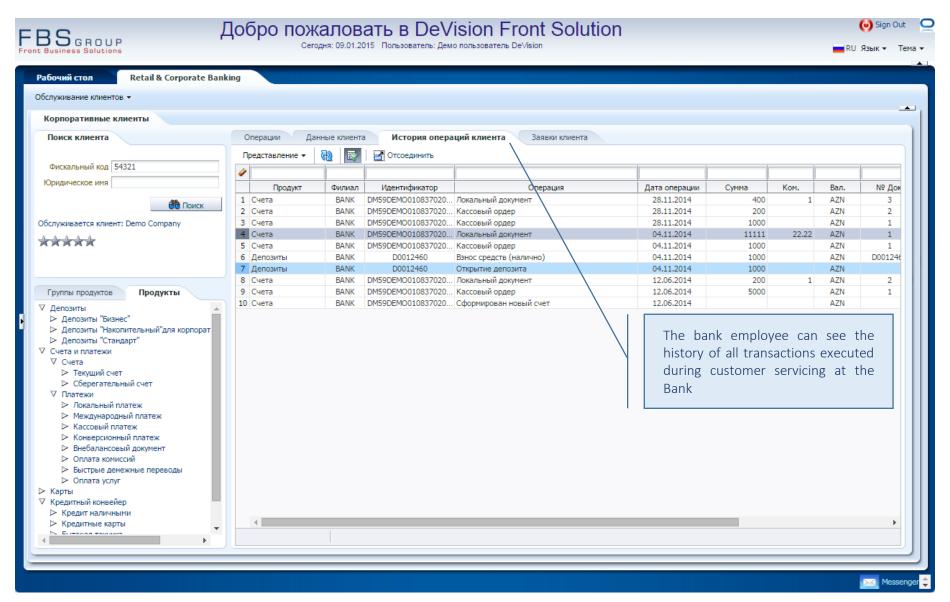


### Customer data actualization – Customer related persons



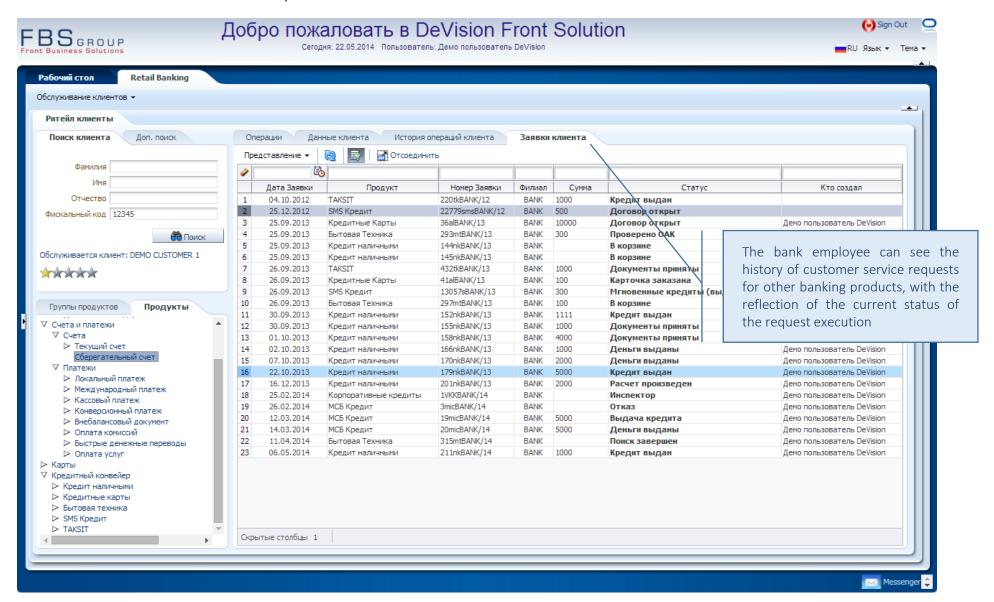


### History of customer transactions





### History of customer service requests





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For additional information: info@fbs-g.com